

Dieterick Govan
55 Falling Creek Dr.
North Little Rock, AR 72114
5019937480
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SUMMARY OF QUALIFICATIONS

- D.B.A in Business Administration and Supervision employees.
- Process weekly payroll for employees using Kronos Systems.
- Provide educational support for continual education.
- Provide financial reports (accounts receivable and payables) for management personnel
- Assist with Customer Service for retail customers.

EDUCATION

D.B.A in Business Administration Specialization: Leadership Walden University (ACBSP), Minneapolis, Minnesota	2012
M.B.A. in Business Administration University of Phoenix (ACBSP), Little Rock, Arkansas	2006
B.B. A. in Business University of Central Arkansas (AACSB), Conway, Arkansas	2000

LICENSURE

Arkansas, Notary Public, Pulaski County- NP#800199928	Commissioned
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TEACHING EXPERIENCE

University of Arkansas Pine Bluff, AR Instructor Teach courses related to business management to a diverse group of 30-50 college students in a classroom setting.	2017-present
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- MGMT 3318 Human Resource Management
- MGMT 3322 Organizational Behavior
- MGMT 4315 Production Operational Management
- MGMT 4350 Business Strategy and Policy
- MGMT 2200 Business Ethics

Philander Smith College Little Rock, AR 2015-present
Adjunct Instructor

Teach courses related to business management to a diverse group of 30-50 college students in a classroom setting.

- Facilitate discussions, educate on business and employee relations concepts and techniques, and strengthen problem solving and decision making abilities.
- Present case studies, design interactive activities, and share counseling scenarios to engage students in active learning.
- Received an average of 3.8/4.0 on course evaluation scores and recognized for quality instruction.
- Primary instructor/course facilitator for the following courses:
- BADM 203 01 Business Org & Mgmt.
- BADM 400 01 Business Policy
- PSMI 443 56 Management Information Systems
- PSMI 443 73 Issues in Management
- BADM 433 01 Prod & Operation Mgmt.

Webster University Little Rock Campus, AR 2014-Present
Responsible for teaching courses related to business management for business administration in a classroom setting
Adjunct Instructor

- Facilitate team building exercises by providing reading and team project.
- Primary instructor/course facilitator for the following courses:
- MNGT 5650 38/Metro Management and Strategy
- MNGT 5560 38/Organizational Behavior

University of Phoenix Little Rock, AR 2013-2015
Responsible for teaching courses related to business management or business administration in a business school.

Associate Business Instructor

- Primary instructor/course facilitator for the following courses:
- OI/361 Innovation, Design, & Creativity for a Competitive Advantage
- QNT/351 Quantitative Analysis for Business
- Res/351 Business Research
- STR/581 Strategic Planning and Implementation

Pulaski Technical College, North Little Rock, AR 2008-2015
Responsible for teaching courses related to business management or business administration in a business school. Evaluate their knowledge of the material covered throughout the course and grade them based on that. Prepare course material and syllabus for the course. Maintain accurate records the of the student's attendance.

Adjunct Business Instructor

Primary instructor/course facilitator for the following courses:

Bus 1243- Business Communication

PROFESSIONAL EXPERIENCE

Kroger's Little Rock, AR 2010-present
Supervisor/Payroll Clerk
Supervise frontend cashiers

- Provide weekly information on new processes.
- Process weekly payroll for entire employees for the local store.
- De-escalate problem situations with customers and employees
- Assist with Customer Service Desk.

Bolt-it-up North Little Rock, AR 1996-2016
Bookkeeper
Provide weekly reports for management.

- Process financial transactions for the company.
- Verify and Post details of business transaction to subsidiary accounts in the general ledger.
- Make weekly bank deposit and reconcile the bank statements.
- Provided feedback to management on any errors in reporting.

PROFESSIONAL AFFILIATIONS

Member, Project Management Institute 2014-2015

Member, National DBA Society 2020- Present

PUBLICATION

Govan, D. L. (2012). Effectiveness of mentoring programs for African American business owners. Walden University). ProQuest Dissertations and Theses, 111. Retrieved from <http://search.proquest.com/docview/1267152206?accountid=35812>. (1267152206).

Govan, D. L. (2013). Effectiveness of Mentoring Programs for African American Business Owners. *Business Journal for Entrepreneurs*, 2013(1), 102-161.

Effectiveness of Mentoring Programs for African American Business Owners
Society of Interdisciplinary Business Research Proceedings
Double blind peer reviewed full paper, accepted 11/17/13.

PRESENTATION OF REFEREED PAPERS

Govan, D. L., Moten Jr, J. M., & Nelson, K. (2018). Historically Black Colleges and Universities (HBCUs) and the lack of Advanced Business Degrees: A Chance for Positive Change. *National Association of African American Studies*. Dallas. Texas

Govan, D. L. (2019). Exploring the Lack of Advanced Business Degrees in Graduate Education at Historically Black Colleges and Universities (HBCUs) in Arkansas: An Opportunity for Strategic Success. *32nd Annual UAPB Student and Faculty Research Forum*. Pine Bluff: Office of Research and Sponsored Programs

HONORS AND AWARDS

Member, Protho Lodge #281 2011
Mason of the Year Award, Little Rock, AR

COMMUNITY SERVICE

Member- First Baptist Church, North Little Rock, AR 2004-Present

Member- Most Worshipful Prince Hall Grand Lodge, Pine bluff, AR 2000-Present

Member - Protho Lodge #281, North Little Rock, AR 2000-Present

Member- Mohammed Temple #34, Little Rock, AR 2002-Present

J. L. Smith Consistory #76, Little Rock, AR 2002-Present

Kappa Alpha Psi, Inc. -Little Rock (AR) Alumni Chapter 2014- Present

Volunteer for Kappa League for the Youth 2014-Present