

Enrollment Management and Student Success FAQ

Out of concern for the safety of our community due to the ongoing COVID-19 outbreak, the Office of Enrollment Management and Student Success at the University of Arkansas at Pine Bluff (UAPB) has transitioned to a modified work-schedule. However, we are available to communicate with our stakeholders through a number of platforms. Please text or call us at 870-575- 8363 or email us at recruitment@uapb.edu and we will respond as soon as we are able. We appreciate your patience as well as your interest in UAPB.

Recruitment

Q. Are campus tours available?

A. Whereas we would love to accommodate all campus tour requests, with the Coronavirus pandemic, we are only providing virtual campus tours. To register for your virtual visit, please contact Mrs. Kenita McKenzie at kmckenzie@uapb.edu

Q. Is UAPB still accepting applications for the fall semester?

A. The University is encouraging interested students to apply online for admission by visiting www.uapb.edu.

Q. When is the scholarship application deadline?

A. The scholarship application deadline was originally set for March 1, 2020. However, because of the Coronavirus, we have removed our scholarship application deadline. Applications for scholarships for the fall semester will have a rolling deadline.

Q. Will there be an orientation for new students?

A. Yes, there will be online and in-person orientation sessions. Please visit www.uapb.edu to review the schedule and to register for the session that best accommodates your schedule.

Q. Will Lion Fever Day be held?

A. Currently, Lion Fever Day is being postponed to a later date. Please contact the Mrs. Kenita McKenzie at kmckenzie@uapb.edu or email the Office of Recruitment at recruitment@uapb.edu

Admissions

Q. How do I check my admission status?

A. Students can check their admission status by emailing admissions@uapb.edu or recruitment@uapb.edu

Q. How do I submit my documents for admission?

A. Applicants can submit their academic transcripts and other documents by emailing them [documents] to the Office of Admissions at admissions@uapb.edu

LIONS Program

Q. Is the LIONS program still taking place?

A. Currently, the University is making plans to host the 2020 LIONS program. Students can apply to the LIONS program by clicking here. For questions regarding the LIONS program, please email Ms. Carolyn Mills, Director of the LIONS Program, at millsc@uapb.edu

Q. How do I pay the LIONS program application fee?

- A. The application fee can be paid either by telephone by calling the UAPB cashier's office at 870-575-8266 or online by [clicking here](#).

Financial Aid

Q. Will I receive my work-study check?

- A. The University is working with work-study supervisors to ensure that all students who are registered for the federal work-study program will receive their compensation, according to their pre-determined number of work-study hours and award amounts.

Q. How do I apply for the FAFSA?

- A. To complete your FAFSA for the 2020-2021 Academic Year, please visit fafsa.ed.gov

Q. Will financial aid refund checks be processed?

- A. Financial aid refund checks will be issued to student accounts, for those who are eligible.

Q. Will students be refunded for room and board?

- A. Please contact Mr. Ralph Owens, Dean of Students, at owensr@uapb.edu

Student Success

Q. How do I apply for emergency aid funding?

- A. For questions regarding emergency aid support, please contact Mrs. Sondra Johnson at johnsons@uapb.edu or Mrs. Rita Conley, Director of the Student Support Center, at conleyr@uapb.edu

Q. How do I apply for the senior completion grant?

- A. Please contact Mrs. Rita Conley, Director of the Student Support Center, at conleyr@uapb.edu

Q. Are funds available to assist students with outstanding balances?

- A. Please contact Mrs. Rita Conley, Director of the Student Support Center, at conleyr@uapb.edu

Q. How do I drop a course?

- A. To get information on dropping a course, please contact Mrs. Tanya Walker at walkert@uapb.edu

Q. How do I withdraw from the University?

- A. Whereas we encourage you not to withdraw from the University, please contact Mrs. Tanya Walker at walkert@uapb.edu, to learn more about this process.

Q. Is the English Proficiency Exam available?

- A. Please contact Ms. Joyce Bracey-Vaughan, Director of Student Counseling, Testing and Development, at vaughanj@uapb.edu