

CONNECTING TO UAPB'S WIRELESS NETWORK

Follow the steps listed below to connect to UAPB's wireless internet.

- [Steps for connecting: UAPB students, faculty, and staff](#)
- [Steps for connecting: Guests](#)
- [Having problems connecting?](#)
- [Improving your connection](#)
- [Banned Devices in Residence Halls](#)

Steps for connecting

To connect to UAPB's wireless network, the steps differ for UAPB students/faculty/staff and guests. Follow the steps that apply to you.

UAPB students, faculty, and staff

On your computer or mobile device, connect to the wireless network called **UAPBWireless**. Most devices will automatically search for this wireless network.

After choosing this network, click on link to access login page and log in using **your** UAPB username and password, and then click Login.

Guests

On your computer or mobile device, connect to the wireless network called **UAPBWireless**. Most devices will automatically search for this wireless network.

After choosing this network, click on link to access login page and scroll down and you will see **Register as a Guest**, click Register (under the heading Register as a Guest).

Enter either a valid email address or a phone number (including the area code and your mobile service provider). Then click Complete Registration. UAPB will then send you a four-digit verification code.

Check your email or mobile device for the verification code. Enter this code on the registration page, and then click Complete Registration. Once your device is registered, you are connected to the UAPB network.

TIP: Please read the Acceptable Use Policy and check the box for Acceptable Use Policy before clicking Complete Registration.

Having problems connecting?

Make sure you're connected to UAPBWireless. If you are not authenticated, you will be redirected to the device registration page.

Try disabling and re-enabling wireless on your device.

Make sure your device is obtaining a valid IP address. Your IP address should be in the format 10.22.x.x (UAPB students, faculty, and staff) or 10.200.x.x (Guest)

If you're still unable to connect, text or call 870-575-4773.

Improving your connection

The main reason a wireless network performs poorly is interference from other networks and devices on the same frequency. To reduce wireless interference and improve the wireless performance for yourself and those around you on UAPB's campus, follow the tips below.

- Eliminate any routers, cell phone mobile hotspots, or rogue wireless devices. Per UAPB's Student Handbook and IT-Appropriate-Acceptable-Use-Policy, these devices are prohibited in residence halls (click here for a sample list of these devices). They can cause performance issues and create security risks for you and others who attempt to access the network. People using a personal wireless router will be asked to remove the device from the network or it may be confiscated. Students should also report any rogue wireless devices to their dorm coordinator and/or RA, as that person is responsible for removing any interfering devices.
- Disable any networks created by wireless printers. Wireless printers can create their own access points when installed (often without the user knowing), which interfere with UAPB's network. To prevent this problem, connect your printer using an USB cable to your computer.
- Limit the use of other devices that interfere with the network. Cordless phones, microwaves, game console controllers, and Bluetooth-enabled devices (such as keyboards, headsets, etc.) can all interfere with UAPB's wireless network frequency. While discontinuing use of these devices may not always be feasible, be aware they may be disrupting the network performance in the immediate area around you. Turn these devices off when you're not using them.

When possible, use a wired connection. All residence hall rooms have a dedicated data jack. Connect to it using an Ethernet cable to bypass the wireless connection entirely.

Disclaimer

The university does not manage the Internet and is not responsible for offensive material that may be encountered. It is the policy of the university to abide by and follow federal and state laws.

Banned Devices in Residence Halls

Banned Devices

The following devices are not permitted in UAPB's residence halls. Their wireless signals cannot be turned off, resulting in interference with the building's wireless access points.

- Alexa Remotes
- All wireless routers
- Any Apple AirPort device
- Any type of Roku device, including Roku TV
- OnHub by Google
- Google Chromecast

Permitted Devices with Wireless Disabled

The following devices are permitted in UAPB's residence halls, but their wireless capabilities must be turned off or disabled to avoid interfering with the building's WiFi.

- Amazon TV Firestick without Alexa remote
- Gaming consoles (PlayStation, Xbox, etc.) *
- Wireless printers
- Smart TVs
- Smart phones (be sure that your phone's hotspot is turned off)