

Connecting to UAPB's wireless network

Get the Most Out of Wired or Wireless at UAPB

Follow the steps listed below to connect to UAPB's wireless internet.

- Steps for connecting: UAPB students, faculty, and staff
- Steps for connecting: Guests
- Having problems connecting?
- Improving your connection
- Steps for connecting

Connecting to UAPB's wireless network, the steps differ for UAPB students/faculty/staff and guests.

Follow the steps that apply to you.

UAPB students, faculty, and staff

On your computer or mobile device, connect to the wireless network called **UAPBWIRELESS**. Most devices will automatically search for this wireless network. After choosing this network, access campuswireless.uapb.edu or a registration screen will appear (See Figure 1) and log in using your UAPB username and password, and then click Login.

Guests (Guest Wifi Restrictions)

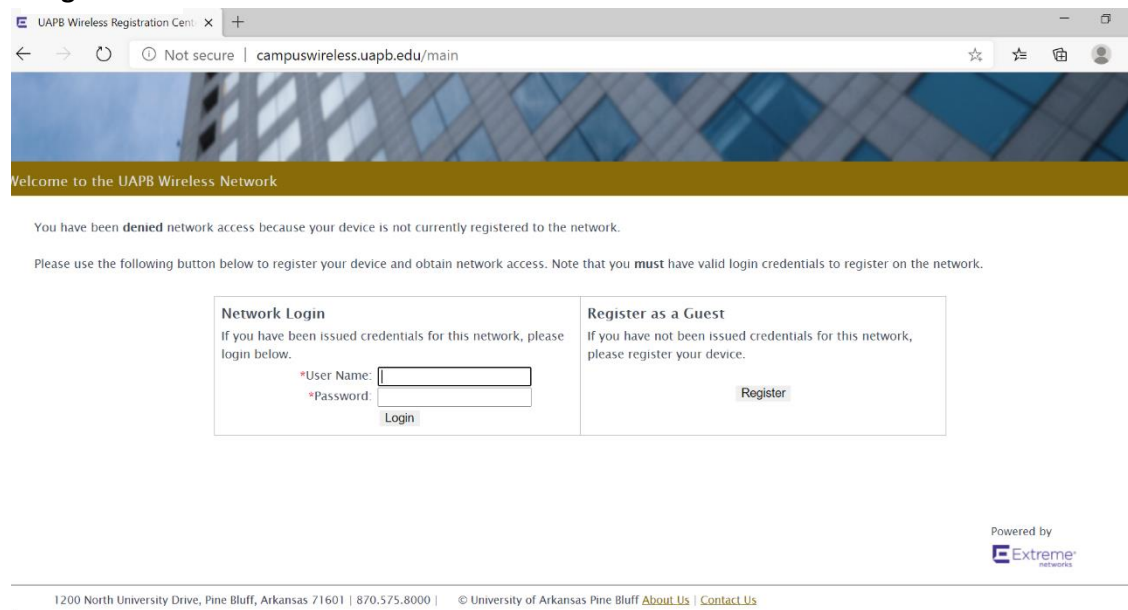
NOTE: Guest wireless has limited access to UAPB online resources and the internet.

On your computer or mobile device, connect to the wireless network called UAPBWIRELESS. Most devices will automatically search for this wireless network. After choosing this network, access campuswireless.uapb.edu or a registration screen will appear (See Figure 1) and Register under the heading Register as a Guest.

Enter either a valid email address or a phone number (including the area code and your mobile service provider). Then click Complete Registration. UAPB will then send you a four-digit verification code.

Check your email or mobile device for the verification code. Enter this code on the registration page, and then click Complete Registration. Once your device is registered, you are connected to the UAPB network.

Figure 1



Having problems connecting?

- ✓ Make sure you're connected to UAPBWIRELESS and can access campuswireless.uapb.edu. If you are not authenticated, you will be redirected to the device registration page.
- ✓ Try disabling and re-enabling wireless on your device.
- ✓ Make sure your device is obtaining a valid IP address. Your IP address should be in the format 10.X.X.X
- ✓ If you're still unable to connect, contact the IT Help Desk during normal business hours by text or calling 870-575-4773.

Improving your connection

The main reason a wireless network performs poorly is interference from other networks and devices on the same frequency. To reduce wireless interference and improve the wireless performance for yourself and those around you on UAPB's campus, follow the tips below.

Eliminate any routers, cell phone mobile hotspots, or rogue wireless devices. Per UAPB Policy, these devices are prohibited in residence halls. They can cause performance issues and create security risks for you and others who attempt to access the network. People using a personal wireless router will be asked to remove the device from the network or it may be confiscated. Students should also report any rogue wireless devices to their RC, as that person is responsible for removing any interfering devices. (Click on Banned Devices)

Disable any networks created by wireless printers. Wireless printers can create their own access points when installed (often without the user knowing), which interferes with UAPB's network. To prevent this problem, connect your printer using a USB cable to your computer.

Limit the use of other devices that interfere with the network. Cordless phones, microwaves, game console controllers, and Bluetooth-enabled devices (such as keyboards, headsets, etc.) can all interfere with UAPB's wireless network frequency. While discontinuing the use of these devices may not always be feasible, be aware they may be disrupting the network performance in the immediate area around you. **Turn these devices off when you're not using them.**

When possible, use a wired connection. Most residence hall rooms have a dedicated data jack. Connect to it using an Ethernet cable to bypass the wireless connection entirely.

Registering a PERMITTED WIRELESS DEVICE with Technical Services

Some wireless devices such as gaming consoles, Smart TVs, and streaming devices (Apple TV, etc.), cannot login directly to UAPB's wireless network using your username and password. For these devices, you will need to complete the Wireless Device Registration form to register the device with the wireless network. **NOTE: This form is not for standard wireless devices like mobile phones, tablets, or laptops.** To connect these devices to the wireless network manually, follow the steps in Connecting to UAPB's wireless network. Access the Wireless Device

Registration Form. (<https://uapb.tfaforms.net/66>)

Banned Devices on UAPB Campus including Residence Halls

Banned Devices

The following devices are not permitted on UAPB's Campus including the residence halls. Their wireless signals cannot be turned off, resulting in interference with the building's wireless access points.

- Alexa Remotes
- All wireless routers
- Any Apple AirPort device
- Any type of Roku device, excluding Roku TV
- OnHub by Google
- Google Chromecast

Permitted Devices with Wireless Disabled

The following devices are permitted on UAPB's Campus including the residence halls, but their wireless capabilities must be turned off or disabled to avoid interfering with the building's WiFi.

- Wireless printers
- Hotspot on Smart phones (be sure that your phone's hotspot is turned off)

Disclaimer

The university does not manage the Internet and is not responsible for offensive material that may be encountered. It is the policy of the university to abide by and follow federal and state laws.